

**Jason Forbes**  
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**Summary:** Quick learning, talented individual seeking a full-time position to apply system administration skills.

**Education:**

**Rensselaer Polytechnic Institute**, Troy, NY (graduated May 2004)  
B.S. Information Technology, Concentration: Web Systems  
GPA: 3.57

**Relevant Coursework:**

Data Structures and Algorithms, Operating Systems, Web Systems Development, Data Mining, Managing IT Resources, Computational Intelligence, Network Programming, Models of Computation

**Work Experience:**

**Systems Administrator/Support Technician**  
**DGI-Invisuals**

**January 2005 – present**

Assisted in a variety of administration tasks, including migration of users to a new domain, installation of a new Exchange server, and setup of an IIS server. Provided support for employees, including several off-site. Helped with deployment of an Infocaster and VBrick-based system for display of video and other media over the company network. Also developed a small web-based ordering system and made a significant cleanup to a tool to track client uploads to the company FTP site.

**Support Technician/Developer**  
**Waltham Public Schools**

**June 2002 – August 2002**

**May 2003 – August 2003**

Performed a variety of troubleshooting and support tasks including installation of Altiris management software. Wrote documentation to describe solutions to a variety of software and hardware problems.

Also built a web-based helpdesk system that included both tracking support requests and a knowledge base of frequently encountered problems.

**Technical Summer**  
**MITRE Corporation**

**June 2000 – August 2000**

**May 2001 – August 2001**

Worked on several web applications including a project tracking system and a weather monitoring system.

**Computer Skills:**

**Operating Systems:** Windows (detailed knowledge, especially Windows 2000), some experience with Unix and relatives.

**Languages:** Moderate to strong knowledge of most major languages, including C, C++, Java, C#, Python, Visual Basic, and JavaScript.

**Software:** Excellent knowledge of standard office and development tools. Good knowledge of IIS, Microsoft Exchange, Microsoft ISA Server. Some knowledge of Oracle, MS SQL Server, Apache, and Tomcat among other applications.